



Paperless billing/water usage statements—Now available

Efficient. Cost effective. Easy

If you already have online access, simply follow these steps to sign-up for paperless billing and water usage statements:

- Log on to your account
- Go to Billing History
- Click “select,” next to the customer id
- Click on “Enable Paperless Bill”
- Enter or verify your e-mail address, then click on “Sign—up for Paperless Billing”
- An activation confirmation will be sent to the e-mail provided, click on the “Verify E-mail Address” link to activate your enrollment in paperless billing and water usage statements

To set-up a new online account, all you have to do is:

- Go to www.mercedid.org
- Click on LOGIN
- Select “Set-up a new account” under Water Customers
- Enter the “Create a User Account,” information and submit. You will then receive an e-mail confirmation that your account has been set-up
- You can then follow the paperless billing instructions described above

For assistance, please contact Customer Service at (209) 722-2720

Customer Service Hours:

Monday—Friday
7:30am - 4:30pm

Location:

Merced Irrigation District
744 W. 20th St
Merced, CA 95340

Visit Us At www.mercedid.org

