



IMPORTANT NOTICE

*** FRAUDULENT BILLING CALLS ***

For Immediate Release: Jan. 2, 2018

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Merced Irrigation District is warning local residents that fraudulent calls are being made claiming to be from the District's Customer Service Department. Residents are receiving messages requesting payment to avoid having their electric service disconnected. Those receiving the call hear a recorded message and are asked to return a call to a 1-800 number.

MID does not use any kind of automated service to contact its customers. Customer Service representatives from MID will call from a local number regarding any questions or concerns about billing matters. Should anyone have concerns about a call from MID, they are encouraged to hang up and phone the District directly at (209) 722-3041.

MID has notified local law enforcement and is taking every precaution possible to alert the community to this fraud. At least one number has been identified as 1-800-270-9830.

Additional information will be provided as it becomes available.

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